

Section Process for Appealing STWDSTS Decisions	Page 1 of 1
Туре	Date
General	REVISED
	June 12, 2015
	October 1, 2008

Statement	STWDSTS will arrange for student transportation based on the Boards' transportation policy in keeping with STWDSTS's operating policies to ensure consistency. A parent/guardian cannot appeal policy. Appeals shall follow the process below.
Procedures	Prior to appealing, the parent/guardian must have addressed their concern/complaint with the Operations Manager of STWDSTS.
	2. Appeals shall be submitted in writing by the parent or guardian and directed to the General Manager of STWDSTS. They shall include the name and address of the student(s), parent(s)/guardian(s), school attended, any Special Education designations, program choices and a detailed description of the situation. The Appeal shall also include reasons for the request.
	3. The onus is on the applicant to initiate, prepare and submit all relevant substantive written material pertinent to a request for reconsideration.
	4. Staff members of STWDSTS will prepare explanations or arguments to support their decision, based on the policies and procedures of STWDSTS.
	5. The appeal and all supporting documentation will be discussed at the meeting of the Appeal Committee of STWDSTS, which will decide by consensus whether this appeal is supported.
	6. The Appeal Committee will render its decision in writing within 15 working days of receiving the appeal. The parent/guardian will be notified in writing of the decision, which is final and cannot be appealed.